

# Stage 2 Community Engagement Results

*If you use public transport to get to Nepean Hospital, how can we make that journey easier for you?*

**Run time:** 23 March 2021 – 19 April 2021

**Collection method:** Social Pinpoint (online feedback platform)

Phone call back system

Facebook promotions (LHD and Western Weekender)

Email to consumer database (58)

**Total responses:** 29 comments

**Key responses:**

Operational	Design
<p>Regular bus shuttles from Penrith station, Kingswood Station, Hawkesbury District Health Service, and Berkshires Park</p> <p>Frequent bus services from all surrounding suburbs</p> <p>A light rail from Penrith Station to Kingswood Station parallel to train line that goes to stops in the hospital grounds and circles back.</p> <p>Better access to cross the great western highway from Kingswood i.e. pedestrian lights or a crossing bridge</p> <p>An additional crossing to the hospital from Kingswood Station</p> <p>More parking</p> <p>Free parking</p> <p>A daily, regular, reliable and easy to find bus-shuttle service with safe, and easy-to-find drop-off/pick-up points throughout the hospital's campus, including key places, such as Nepean Cancer Care Centre, all of the official hospital entrances, and so on.</p> <p>Covered shelters at those stops, with seating, good lighting, and a weather-resistant frame for up-to-date timetables. These shelters could also be taxi ranks and pick-up areas</p> <p>A pedestrian bridge over the highway that connects to the block the hospital</p> <p>More public transport drop offs at the entrance</p> <p>Restore the old bus stop in the Somerset street and bring more frequent service with busways</p> <p>Restore bus services and run regular buses to and from or past the hospital to all surrounding suburbs and stations from 5am to 11pm</p>	<p>Make sure all pathways are of a low gradient and can easily be accessed by people with walking difficulties.</p> <p>Hand rails for steeper sections of the path.</p> <p>Don't use pavers as these move over time. Test, test and greatest to ensure continued access over time and issues don't arise, like water drainage over paths from gardens after rain</p> <p>Clear signage directing the way to the bus stop.</p> <p>Pram accessibility</p> <p>Better lighting with CCTV and emergency help points from Kingswood Station all the way to the hospital. People need to feel safe</p> <p>Better lighting in surroundings street, I have to walk many blocks often and its very dark at night.</p> <p>More street lamps for Cambridge Street Cambridge Park please.</p> <p>Roundabout for Cam and Cambridge St intersection as it gets busy during peak times</p> <p>The hospital needs to include state of the art data management. It should be a paperless hospital that includes a risk based Integrated patient tracking and care capability.</p>

**Top comments:**

The below comments received the most 'likes' on the Social PinPoint page.

**8 likes**

- Regular shuttles from Penrith station!

- A daily, regular, reliable and easy to find bus-shuttle service, from Penrith Station, with safe, and easy-to-find drop-off/pick-up points throughout the hospital's campus, including key places, such as Nepean Cancer Care Centre, all of the official hospital entrances, and so on. Also, covered shelters at those stops, with seating, good lighting, and a weather-resistant frame for up-to-date timetables. These shelters could also be taxi ranks, named so taxi-drivers can find where a taxi is wanted

**6 likes**

- Bus from Penrith with clear signage directing the way to the bus stop. And a bus that goes into and around the hospital grounds.

